



# LAWRENCEVILLE

## GEORGIA

**Policy:** Extra Cart Policy  
**Policy Number:** CS06  
**Date:** August 2025  
**Update:**  
**Authority:** Chief Financial Officer

### Purpose

To provide residential sanitation customers with the option of an additional City-issued trash cart when the standard cart does not meet their household's capacity needs. This policy establishes the requirements, fees, and terms of service for extra cart requests. The City's fee structure is designed to capture the costs for picking up, removing, and disposing of a 95-gallon cart. The purpose of the extra cart service is to aid in efficient operations, provide a cost recovery for the services provided, and ensure safe operations for City staff.

### Scope

This policy applies to all residential sanitation customers within the City of Lawrenceville who utilize City-issued trash carts.

#### Policy

##### 1) Eligibility

- Service is available to residential sanitation customers in good standing with the City.
- Requests must be made by the account holder or an authorized party.

##### 2) Service Details

- Extra carts will be issued by the Sanitation Department upon approval of the request.
- Each cart must be maintained in good condition; damage beyond normal wear may result in replacement fees.
- Customers must commit to a minimum service term of six (6) months for each extra cart.

##### 3) Fee

- An additional monthly charge, **as set by Council**, will apply for each extra cart.
- Charges will appear on the customer's monthly utility bill.
- Fees are non-refundable if service is canceled prior to completion of the six-month minimum term.
- Customers who discontinue service prior to the six-month minimum term will remain responsible for all charges through the end of that period. Fees are non-refundable.

##### 4) Limitations

- Each household may request up to four (4) extra carts, subject to availability.



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- Extra carts may not be shared between properties or used for commercial waste.
- 5) Enforcement
- Misuse of extra carts (construction debris, hazardous waste, etc.) will result in non-collection and possible removal of the cart.
  - Accounts not in compliance with payment requirements may have extra cart service suspended or carts removed.

## Administration

- Customer Service will oversee all customer interactions and intake of requests.
- Sanitation Department will oversee distribution, collection, and maintenance of extra carts.
- Data Processing Division will oversee billing and enforcement of the minimum service term.

  
City Manager

  
Date